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# TAYLOR DUNNING

## SUMMARY

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Dedicated investigator specializing in comprehensive criminal and civil investigations. Strong background in managing surveillance operations and ensuring compliance, with a focus on delivering actionable insights and maintaining equipment performance.

## SKILLS

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- Surveillance Training
- Surveillance Investigations
- Insurance Surveillance
- Coordinated Surveillance
- Fraud Detection
- Investigative procedures
- Documentation review
- Evidence gathering
- Regulatory Compliance
- Legal Compliance
- Criminal code knowledge
- Risk assessment
- Program development
- Report writing
- Testimony Preparation
- Interview Techniques
- Resolving discrepancies
- Research
- Analytical and Critical Thinking
- Time management skills
- Team Leadership
- Communication skills
- Mediation
- Regulatory knowledge
- Critical thinking
- Enforcing policies
- Records management

## EXPERIENCE

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### DUAL SURVEILLANCE SUPERVISOR

*Shorelines Casino | Belleville, ON | February 2023 - Current*

- Monitored CTV cameras for security purposes.
- Identified incidents through surveillance monitoring.
- Monitored surveillance footage to ensure safety and security within facility.
- Supervised team members in daily surveillance operations, enforcing best practices.
- Ensured compliance with regulations and standards.
- Conducted regular inspections of surveillance equipment to maintain optimal performance.
- Identified and reported potential money laundering activities to appropriate authorities.
- Coordinated with OPP Investigations Unit
- Financial crimes reporting



Belleville, Canada K8P 4R4



+1 613 970 2398



taylorbradleydunning@hotmail.com



taylordunning.ca

## EDUCATION

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### Associate of Arts

Protection, Security & Investigations  
Loyalist College, Belleville, ON, CA  
April 2016

## **PRIVATE INVESTIGATOR (SURVEILLANCE)**

*Xpera Risk Mitigation & Investigation | Belleville, ON | August 2018 - Current*

- Performing mobile and stationary surveillance on individuals involved in insurance investigations
- Went undercover in disguises to gather additional evidence
- Gathered proof of activities through video recordings, photographs, and statements to support investigations
- Conducted thorough research of public records to gather relevant information for investigations.
- Securing evidence into a case management system
- Produced detailed reports outlining case findings, incurred expenses, and significant incidents for client review

## **CASE MANAGER**

*Axisis Integrated Support | Belleville, ON | January 2022 - December 2022*

- Developed personalized life goals aligning with client expectations
- Provided emotional support tailored to individual needs
- Implemented emotional regulation techniques in therapy sessions
- Collaborated with community support groups to enhance client resources
- Working with individuals with dual diagnosis

## **CHILD AND YOUTH WORKER - TEAM LEADER**

*Connor Homes | Campbellford, ON | June 2016 - June 2022*

- Delivered emotional support to youth in crisis, fostering stability and trust
- Utilized a calm and positive approach to effectively engage youth, enhancing their willingness to communicate
- Applied clinical knowledge to maintain safety during youth crises, ensuring a secure environment
- Assisted in crisis intervention and conflict resolution strategies.
- Demonstrated exceptional judgment and critical thinking in resolving conflicts and resident behavioral issues.
- Provided direct support to children in residential care settings.
- Developed individual care plans tailored to each child's needs.
- Facilitated group activities promoting social skills and teamwork.
- Implemented therapeutic techniques in daily interactions with youth.

## **CERTIFICATIONS**

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- Gym Membership
- Security License
- First Aid CPR Level C + AED
- Class G Driver's License
- Bondable
- Therapeutic Crisis Intervention
- OACP Certificate
- Non-Violent Crisis Intervention (CPI)
- WHIMS Certificate

- AGCO License
- Private Investigator License